

I hate unsolicited calls of all kinds and believe them to be an invasion of my privacy. There is nothing they "sell" that I cannot get through the yellow pages, internet, advertising or retail stores. A National "do not call" database would be wonderful.

Assuming you cannot ban them entirely, here are my two largest complaints:

- 1) Pre-calls by a computer where no one is there. They are just ripping off the phone company to determine if I am home. I don't like them because when they call me back in a few minutes, I must go to the phone two times rather than one.
- 2) Recorded messages (both business and political) where they are telling me something like "I've won a trip". I don't like them because I cannot ask them to take me out of their database. They should be required to announce "If you want to be removed from our database, please press star" or something. Better yet, eliminate recorded or computer calls forcing them to pay a human being to make a "cold" call. Until you make calling more expensive than postage or advertising, this practice will spread like wild-fire.